



South East Coast Ambulance Service NHS
Foundation Trust
Nexus House
Gatwick Road
Crawley
RH10 9BG

Date 21st December 2017

Email:foi@secamb.nhs.uk

Email:

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/12/03.

You requested the following information, please also see our response below:

1. How many cases have been recorded of physical or verbal abuse against paramedics from 2014-2015, 2015-2016 and latest figures for 2016-2017.

Please see table below:

| | 2014-15 | 2015-16 | 2016-17 |
|------------------------------------|---------|---------|---------|
| Victims of Physical Assault | 126 | 207 | 234 |

2. Of these cases, how many resulted in injury of the paramedic, distress of the paramedic, or the paramedic then requesting counselling services, or the paramedic requesting further equipment/training

To extract this information would mean going through each individual record and exceed 18hours and would therefore fall under Section 12- FOI (Appropriate limit and fees) Regulations 2004

3. Of these cases, how many instances were the police called to assist? And if so, how many resulted in a successful transportation of patient to hospital, or transportation of patient to police custody.

To extract this information would mean going through each individual record and exceed 18hours and would therefore fall under Section 12- FOI (Appropriate limit and fees) Regulations 2004

4. Finally, of the paramedics abused, could you provide basic details of their person: gender, age, ethnicity, and recordings of the incident itself: abusive words used, how long the instance lasted, in a public place or private place.

To extract this information would mean going through each individual record and exceed 18hours and would therefore fall under Section 12- FOI (Appropriate limit and fees) Regulations 2004

Our Trust views assaults against its staff very seriously. Our Local Security Management Specialist actively promotes awareness of our zero-tolerance stance with regard to assaults on staff and encourages staff to report incidents.

The Trust also ensures that our operational staff are provided with conflict resolution training to minimise the risks of assaults.

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust